

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD**

No. 2018/Trans.Cell/Health/Medical Issues

New Delhi, dated: 30.08.2018

The General Manager, All Indian Railways/PUs, NF(Con), CORE
The DG/RDSO/Lucknow, DG/NAIR/Vadodara
CAOs, DMW/Patiala, WPO/Patna, COFMOW/NDLS, RWP/Bela, CAO/IROAF


Sub: Debit and Credit note for treatment of patient (Railway Medical Beneficiary) to other Railway Hospital with or without referral_ Simplification of process.

It has been reported that the treatment of patient (Railway Medical Beneficiary) has been delayed because of the demand of debit note by Railway hospital where patient has been referred or reported, from the Railway/Unit/Hospital to which the patient belongs. In order to facilitate easy treatment of Railway Medical Beneficiaries, Board (MS, FC & CRB) have approved the following:

1. **Referral Case:** A Railway Hospital referring the patient (Railway Medical Beneficiary) to other Zonal Hospital will include a note in its referral form/letter that it will accept debit raised on the treatment of the patient at Railway Hospital and/or further onward referral of the patient to empanelled hospitals and/or to non empanelled hospitals by making advance payment. All the necessary sanctions, if required, will be taken at the referred Railway itself.
2. **Reported without Referral:** In case patient (Railway Medical Beneficiary) has reported to the hospital of other Railway/unit without referral – treatment will be provided by the hospital – in house and/or referral to empanelled hospital and/or non-empanelled hospital as advance payment case, as the need be after ascertaining the valid identity of patient (Railway Medical Beneficiary) thru Medical ID Card / ID Card /Pass / PTO etc. All the necessary sanctions, if required, will be taken at reported Railway itself. Meanwhile the reported Railway/Unit/Hospital will inform the concerned Railway/Hospital/Unit to which the patient originally belongs.
3. The patient (Railway Medical beneficiary) will be given the treatment as per the medical condition by the referred or reported Hospital and after treatment is over, then the debit will be raised on the concerned Zonal Railway/Unit/Hospital to which the patient originally belongs.

This issues with the concurrence of Associate Finance of Transformation Cell of Railway Board.

Kindly acknowledge the receipt and ensure compliance


30.8.18

(Umesh Balonda)
Executive Director/S&T
Transformation Cell

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1. PFAs, All Indian Railways & Production Units
2. The ADAI (Railways), New Delhi
3. The Director of Audit, All Indian Railways



(Sanjeeb Kumar)
Executive Director Accounts
Transformation Cell

Copy: As per list enclosed