

**South East Central Railway**

	<p>Office of the Chief Commercial Manager, General Manager Office new Building, Bilaspur 495004 (C.G) Ph: Railway : 64300 &amp; 075-64388(Fax) P&amp;T: 07752-416285 &amp; 07752-418040, 406506.(Fax)</p>	
---	---	---

No. C/SECR/BSP/Concession /18/

dated: -13-02-18.

Sr. Divisional Commercial Managers  
South East Central Railway  
Bilaspur, Raipur & Nagpur

Sub: Exchange of PTO in upper class (2A/3A) With split PNR's.

It has been brought to the notice of the undersigned during inspection at BSP reservation office and later through written complaint by one officer that PTO's not being exchanged in 2A/3A when change of train is involved, due to non-availability of direct train having upper class accommodation and /or, the PTO holder opting for faster train. However such split PNR's are being generated for 2<sup>nd</sup> class.

Since passengers (PTO holders) are not getting the telescopic benefit in case of split PNR'S it is advised that PTO's should be exchanged by change of train also (i.e split PNR's) without any hitch.

The above instructions should be implemented with immediate effect.

  
(K.V.R. Murthy) 13/2/18  
Dy. Chief Commercial Manager (PM)  
For Principal Chief Commercial Manager