

Very useful and detailed information about facilities for Senior Citizens at NR Central Hospital New Delhi.

Opening Hours: Open 24 hour ,
Basant Ln, Aram Bagh,
Connaught Place,
New Delhi, Delhi 110055
Office: 011-23742836
CASUALTY
01123364227,23744009
<http://nrchdelhi.com/sr-citizen-cell.php>

Sr Citizen Cell

A dedicated cell for senior citizen beneficiaries is operated from Room no.39 in Northern Railway Central Hospital from where coordination of all health services required by senior citizens is done.

Location:

The Senior Citizen Cell is strategically situated on ground floor of the hospital building adjacent to the new OPD complex which makes specialists' consultation very convenient.

It is opposite the computer registration facility where a dedicated window for senior citizens and other priority patients has been provided for generation of OPD slips, investigation and referral forms.

Infrastructure:

Senior Citizen Cell comprises of fully air-conditioned OPD consultation area, waiting area, pharmacy and utility facilities area.

The utility facilities comprise of a user-friendly toilet specially designed for the elderly and a water cooler with RO facility. Waiting area is provided with comfortable padded seating.

OPD:

Dedicated OPD by Additional Chief Health Director/Sr. Citizen Cell is operated from 09:00 am to 04:00 pm where services of consultation, treatment and referral are provided.

Dietary consultation and nutritional counseling is also provided by Assistant Dietetics Officer during OPD hours.

Pharmacy:

A pharmacy dedicated to senior citizen beneficiaries is operated from Senior Citizen Cell to provide medicines prescribed.

Three months supply of medicines for eligible patients suffering from chronic illnesses is being given in accordance with Railway Board guidelines.

Services:

All promotive, preventive, curative and rehabilitative health care services pertaining to Geriatrics are being provided from Senior Citizen Cell.

Recently as a Pilot Project, launched the service of domiciliary supply of medicines through courier to RELHS beneficiaries, suffering from chronic diseases.

In addition to clinical services, the Senior Citizen Cell also provides counseling regarding medical reimbursement claims. Guidance regarding the CTSE scheme is also being given. Information regarding empanelled hospitals and laboratories is prominently displayed.

FAQs

Who is eligible to avail facilities in Senior Citizen OPD?

All RELHS cardholders and their dependents enlisted in the card are eligible to avail facilities in Senior Citizen OPD. Dependents of serving employees who are above the age of 60 may also attend Senior Citizen OPD.

How can registration for Senior Citizen OPD be done?

Any beneficiary can get avail healthcare facilities up on referral by their Authorised Medical Officer from the Health Unit where the RELHS Card is registered. However in an emergency a beneficiary may directly approach the Emergency department of NRCH to avail treatment.

Are RELHS cards registered in Northern Railway Central Hospital?

Northern Railway Central Hospital is the apex referral hospital of Northern Railway. RELHS cards are not registered here. All RELHS cardholders must get their card registered at the nearest and most convenient Health Unit according to their place of residence. Upon referral from their Health Unit to NRCH, their card gets stamped with an HMIS reference number which is used for issuing of OPD slips, investigation requisition slips and referral papers as and when required.

What is the procedure for submission of Medical Reimbursement claims at Northern Railway Central Hospital?

Medical reimbursement claims are processed as per the jurisdiction of Health Unit where the Medical Identity Card or RELHS card of the claimant is registered. Therefore, if the medical identity Card/RELHS Card of the beneficiary is registered with one of the five Health Units under the jurisdiction of Northern Railway Central Hospital then the claim may be submitted in Reimbursement Cell in room no.40 after being forwarded by the Authorised Medical Officer. These five health Units are Basant Lane, Lajpat Nagar, Sarojini Nagar, SP Marg and Tilak Bridge.

Claim forms and checklist for submission of documents may be collected from Health Unit or Reimbursement Cell

What are the OPD timings of Senior Citizen OPD?

Monday - Friday

0900-1300 Hrs | 1400-1600 Hrs

Saturday

0900-1300 Hrs

The OPD remains closed on Sunday and Gazetted Holidays.

In an emergency, patients may seek treatment through the Emergency Department at any time.

Patient Services

- OPD Schedule
- Special Clinics
- Patient Friendly Services
- Sr Citizen Cell
- Forthcoming Facilities
- Empaneled Hospitals
- Empaneled Imaging Centers
- Empaneled Labs
- Immunization Services

Departments

- Anesthesia
- Blood Bank
- Dental
- Dermatology
- Dialysis
- Emergency
- ENT
- Eye
- Medicine
- Obstetrics & Gynaecology
- Oncology
- Orthopedics
- Pathology & Microbiology
- Pediatrics
- Radiology
- Surgery

Useful Links

- DEPARTMENTS
- DOCTORS
- NEWS
- GALLERY
- FOR PATIENTS
- ACADEMICS

➤ CONTACT

Contact Us

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