

READ **BHARAT  
PENSIONER**

MONTHLY NEWS MAGAZINE  
for Pensioners  
An official organ of Bharat Pensioners Samaj  
Published from  
2/13-A - LGF Backside, Jangpura - 'A',  
New Delhi - 110 014  
Telephone : 011-24376642  
E-mail : bharatpensioner@gmail.com



A SYMBOL OF  
PENSIONERS' UNITY

ESTABLISHED IN : 1955

**BHARAT PENSIONERS'  
SAMAJ**

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63), Recognised by DOP&PW  
Associate NGO International Federation on Ageing (IFA).  
Toronto (Canada)  
2/13-A - LGF Backside, Jangpura - 'A',  
New Delhi - 110 014  
Mobile : 08860412898  
Website : www.pensionersmedia.in

No BPS/SG/DLC/021/01

Dated 11.04.2021

To

The Secretary,

GOI; M/O Personnel, PG & Pensions-DOPPW

(For the kind attention of Shri Indevan Pandey, IAS.)

Subject: Glitches in Digital Life Certificate (DLC)

Sir,

While welcoming you to the new assignment, which is quiet challenging. Bharat Pensioners Samaj assures you of full co-operation and bring to your notice the following issue needing urgent attention:-

1. Pensioner Sh Kuldeep Singh Kattri resident of 2511, Phase 7 Mohali (pb) mob. No 9316028035. Who submitted DLC on 19.11.2020 vide ID no 9616481984. His bank a/c is at Pb & Sind Bank Phase 8, Mohali. Has reported that his March pension is not credited till now i.e. 10.04.2021 for want of DLC. This pensioner is confined to bed, is unable to stand and as such can't visit the bank physically.

2. In case of Pensioners Shri Ramaeshwar Kumar, PPO No 0108020994-SBI AL Block DDA Market Shalimar Bag - Delhi-110088 A/C no 52010661145. Submitted DLC on 22.10.2020 vide Praman ID 3687169557 which was acknowledged by the PDA through SMS; Did not get March 021 Pension. PDA, insisted on physical DLC which he is forced to submit now to get his pension..

3. General Secretary ;NFRPA Guwahati' has reported that quiet a number of pensioners have not received their March 021 Pension as concerned Banks / Post Offices failed to download their DLCs. Similar reports are pouring in from other places too.

Sir, As we know, the flow of the DLC Generation, Access and Acceptance of DLC is as follows:

1. Jeevan pramaan App generate the DLC on successful authentication of Biometric data stored at Adhaar.(UID).
2. Pensioner can access the DLC, download and have a copy.
3. Pension Disbursing Authorities ( HPOs, Banks) have to access the Jeevan Pramaan and download the Life Certificates related to the Pensioners.
4. Link the downloaded Life Certificates with the pensioners.

Apparently, some Banks/HPOs are not accessing/downloading and linking the DLCs resulting in non disbursement pension in time. Thereby, causing, avoidable hardship to poor old pensioners.

This need to be take up urgently, with Concerned CPPCs.

With Regards

Yours truly,

S C Maheshwari

Secy Genl Bharat Pensioners Samaj

C/ - All CPPCS of Banks by e.mail for n/a at their please.