 <p>DEDICATED TO CAUSE OF PENSIONERS SINCE 1991</p>	<h2 style="text-align: center;">RAILWAY SENIOR CITIZENS WELFARE SOCIETY</h2> <p style="text-align: center;">(Estd. 1991, Regd. No. 1881 – Under Registration of Societies Act), Head office: 32, Phase- 6, Mohali-160055 (Ph. 0172 2228306, 09316131598) Email : rscws1991@gmail.com Website http://rscws.com AFFILIATED TO BHARAT PENSIONERS'SAMAJ (BPS) IDENTIFIED BY DOP&PW - UNDER PENSIONERS' PORTAL GOVT. OF INDIA MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES) (GOI)</p>	
<p>N.P. Mohan, EX CE WR Chairman RSCWS 1023-Sector 15 B Chandigarh - 160015 (Ph: 0172 2772875, 9417870544) Email: npmohan34@gmail.com</p>	<p>O. S. Dogra, Ex. CME NR President RSCWS E-62, GH-3, MDC-5 Panchkula– 134114 (Ph: 01722556453, 9357556453) Email: omrama4439@gmail.com</p>	<p>Harchandan Singh, Ex-SSE NR Secretary General, RSCWS 32, Phase- 6, Mohali-160055 (Ph. 0172 2228306, 09316131598) Email : rscws1991@gmail.com harchandan_chd32@yahoo.co.in</p>
No. RSCWS/ CHQ/CHD/ PPOs / 2018-24		Dated: 31-12-2018

1. Member Staff, Railway Board, Rail Bhawan, New Delhi – 110001
2. Financial Commissioner, Railway Board, Rail Bhawan, New Delhi – 110001

Dear Sir,

Subject: Revision of Pension of Pre -2016 Pensioner as per orders on 7th CPC

Regarding: Inordinate delay in implementation of Govt./Board's orders

Reference: 1. Railway Board's letter No.2016/F(E)III/1(1)/7 dated 11.07/2017 (RBE No.66/2017)

2. Railway Board's letters dated 9.6.2017, 19.7.2017 & 25.07.2017, 98/2017 & 103/2017
3. FC & MS Rly. Board's letters No.2016/AC-II/21/8/PT-III dated 05.09.2017 & 11-10-2017
4. Railway Board's letter to all PFAs RBA Nos. 170/2017 & 55/2018 dated 30-5-2018

1. We draw your kind attention to the increasing level of frustration & financial hardship being faced by lakhs of Pre-2016 Railway Pensioners due to non-revision of their Pensions as per accepted recommendations of 7th CPC Report even though more than one year has passed since the Issue of orders by Railway Board and reminders thereof - as cited above.

2. a) Old age Pensioners & Family Pensioners keep on enquiring from the PDA Banks or from the PSA Offices about the position of their Revised PPO or regarding the Revision of their Pension but not given any satisfactory reply or feedback or update about the position of the same. This further aggravates their frustration & agony.

b) The system of tracking of position of Revised PPOs on ARPAN does not work for most of the Railway Pensioners and Family Pensioners as they have Old PPO Nos. which had not been digitilised by the Zonal Railways in most cases.

3. Even the parallel exercise advised by FC/ Railway Board, vide letter dated 5-9-2017 and that of the MS Railway Board dated 11-10-2017 cited above - regarding 'suo moto' preparation & issuing of Revised PPOs – as per conventional (manual) method – have also not brought in the desired results to expedite the Revision of Pension.

4. Apparently, following are some of the main reasons & bottle necks for the present predicament:

- i) Non-initiation of action for Digital revision of PPOs by some of the Units - (especially by Northern Railway Workshops where rail.net is not yet working).
- ii) Pendency in Personnel for compilation & Accounts for verification & counter signing of PPOs.
- iii) Non-posting of Revised PPOs on ARPAN by the Units & Zones (on account of non-availability of rail.net or other supporting system for the same).

- iv) Huge Pendency in dispatch (to PDA Banks & Pensioners concerned) of manually prepared Revised-PPOs (as per orders of the Railway Board dated 05.09.2017 & 11-10-2017).
- v) Lack of monitoring & administrative action at Local & Zonal levels on the Railways regarding issue of Revised PPOs & Revision of Pension.
- vi) Huge pendency in PDA Banks for revising the Pension as per thousands of Revised PPOs received by the CPPCs either prepared Digitally or manually.
- vii) Lack of feedback by PDA Banks & follow up action thereon reg. Pendency of Revision of Pension at their level.

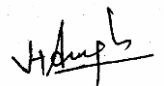
5. All this is resulting in exorbitant delay in revision of Pension thereby causing financial loss and hardship to the Pensioners & Family Pensioners.

6. You are, therefore, requested to please issue necessary orders & guidelines to all concerned:

- a) To please remove the above cited bottlenecks and to ensure expeditious revision of Pension & Family Pension of all left out affected Pensioners & Family Pensioners.
- b) Effective monitoring & remedial action at Local/Unit, Zonal and at Railway Board's level - against pendency of Revision PPOs at Unit/Zonal levels and Non Revision of Pension by PDA Banks.
- c) Digitalisation of all PPOs and posting thereof on ARPAN
- d) Expeditious activation of rail.net in left out areas or adoption of some other alternate system for posting on ARPAN.
- e) Seeking intervention of MOF & RBI for instructions to PDA Banks to expedite revision of Pension as per Revised PPOs already received by them
- f) Advice to PDA Banks to pay Interest for the delayed payment of Revised Pension/Family Pension and the arrears thereof – as per standing instructions of RBI.
- g) Grant of Honorarium to Personnel & Accounts staff for preparation & Verification of Revised PPOs as it is once in 10 years additional work.
- h) Sensatising the concerned staff and officers towards suffering of Pensioners and Family Pensioners and motivating them to resolve the same by expediting the process of Revision of PPOs & Pension as well as to give proper feedback/ update to the enquiring Pensioners and Family pensioners in this regard.

With regards,

Yours truly,



(Harchandan Singh),
Secretary General, RSCWS

Copy for information & necessary action to:

1. Secretary , (Establishment) Railway Board Rail Bhawan, New Delhi - 110001