



DEDICATED TO THE
CAUSE OF
PENSIONERS SINCE
1991

RAILWAY SENIOR CITIZENS WELFARE SOCIETY

H.O 32, Phase- 6, Mohali, Chandigarh -160055

Email : rscws1991@gmail.com (M: 9316131598, 836045258)

Website: www.rscws.com Journal: "Pensioners' Rail Sampark"

AFFILIATED TO BHARAT PENSIONERS'SAMAJ (BPS)

IDENTIFIED BY DOP&PW GOVT. OF INDIA - UNDER PENSIONERS' PORTAL

MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES) (GOI)

No. RSCWS/HO/CHD/Memo GM NR /2019-19

Dated: 26-09-2019

Shri T. P. Singh,
General Manager, Northern Railway,
Baroda House, New Delhi - 110001

SUBJECT: UMID (Unique Medical Identity) - Problems faced by Old age Pensioners & Family Pensioners of Northern Railway in Applying for UMID.

Dear Sir,

1. We seek your kind intervention for streamlining the process for the old age Pensioners & Family Pensioners on Northern Railway who have not been able to Register and Apply for their UMID Cards due to the following reasons:

- 1.1 Non- issue of 7th CPC PPOs for 25 to 30 % Pensioners/Family Pensioners.
- 1.2 Omissions in many of the 7th CPC PPOs so far issued.
- 1.3 Non-uploading of Revised PPOs on ARPAN with which UMID is linked.
- 1.4 Omissions in uploaded PPOs on Arpan and variation in Arpan & official PPO.
- 1.3 System errors in UMID regarding entitlement of Hospital Wards etc. for Pensioners & Family Pensioners.
- 1.4 Delay in verification of UMID by PSA Personnel Office.

2. These problems have been accentuated especially due to manual preparations of PPOs on Northern Railway and erroneous or delayed inter-linking of the Revised PPOs with Arpan & UMID.

3. Non-deputing of any agency by the Northern Railway Units to help the Pensioners & Family Pensioners for submission of Application for UMID as most of them do not know how to apply online and do not have access to the Computers or are not Computer savvy.

4. It is, therefore, requested as under:

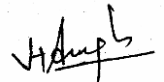
- 4.1 Left out PPOs may please be got issued early.
- 4.2 All Revised PPOs may please be got uploaded on Arpan after removing the deficiencies;
- 4.3 UMID Portal may please be advised to remove the deficiencies and to update the entitlement of Hospital Wards of Pensioners linked to the Railway Board's orders regarding entitlement for serving employees

issued vide Railway Board's letter No. 2016/H-1/11/69/Hospital Recognition Dated 08.05.2018 and to reflect the entitlement of RELHS Optees at 08.05.2018 and to reflect the entitlement of pensioners & family pensioners at 50% and 30 % respectively of Notional Pay in 7th CPC.

4.4 An Agency may please be appointed to help the Pensioners & Family Pensioners at the respective stations to Register & Apply for UMID and to get their UMID Smart Card issued early in case of Pensioners many of whom are not computer savvy or do not have access to the Computer.

With regards,

Yours truly,



(Harchandan Singh),
Secretary General, RSCWS.

Copy for information & early favourable action to:

- i) Principal Financial Advisor, Northern Railway, Baroda House New Delhi-110001;
- ii) Principal Chief Personnel Officer, Northern Railway, Baroda House New Delhi-110001;
- iii) Principal Chief Medical Director, Northern Railway, Baroda House New Delhi-110001;
- iv) Deputy FA& CAO Arpan, Western Railway Head Quarters, Church Gate, Mumbai;
- v) Principal Chief Personnel Officer, South Central Railway, Secunderabad (AP).