

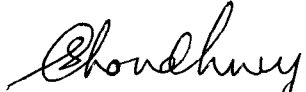
F. No. 42/45/2012-P&PW(G)
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pension & Pensioners' Welfare
(Desk-G)

3rd Floor, Lok Nayak Bhavan,
Khan Market, New Delhi - 110003
Date: 10th October, 2012

OFFICE MEMORANDUM

Subject: 21st meeting of the Standing Committee of Voluntary Agencies (SCOVA) held on 27.09.2012 at Civil Services Officers' Institute (CSOI), Kasturba Gandhi Marg, New Delhi

Please find enclosed herewith a copy of minutes of the 21st meeting of Standing Committee of Voluntary Agencies (SCOVA) held on 27.09.2012 presided over by Hon'ble MOS(PP) at Civil Services Officers' Institute (CSOI), Kasturba Gandhi Marg, New Delhi, for your kind perusal.


(Sujasha Choudhury)
Dy. Secretary (P)
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To,

ALL MEMBERS OF CURRENT SCOVA.

Minutes of the 21st meeting of Standing Committee of Voluntary Agencies (SCOVA) held on 27.9.2012 under the Chairmanship of Minister of State (PP) at Civil Services Officers Institute (CSOI), Kasturba Gandhi Marg, New Delhi.

Secretary (P&PW) at the outset welcomed Hon'ble MOS(PP) as well as all representatives of Pensioners' Associations and the participating members of various Ministries/Departments. Thereafter, he enumerated the changes in the pension rules and mentioned the fact that SCOVA has been able to achieve the objective for which it was started in 1986. Secretary (P&PW) further added that today's serving officers will eventually become pensioners tomorrow. He praised the contributions made by the Pensioners as officers during their tenure in the Government and also applauded for their present contributions as Senior Citizens. Secretary expressed the hope that the Department would continue to get support from the pensioners' Associations in future.

2. Hon'ble MOS (PP) in his welcome address to the participants stated that representations relating to pensionary matters are increasing as different Ministries/Departments are interpreting pension rules in different ways. Thus, he stressed the need for uniform interpretation of pension rules so that the grievances of the pensioners relating to pensionary matters are reduced and settled without delay. In order to have better cooperation between the Department and the pensioners association he agreed to the outstanding demand of holding the SCOVA meeting twice in a year.

(Action : DoP&PW)

3. The list of participants is at Appendix - I.

4. Thereafter, the Action Taken Report (ATR) of 20th SCOVA meeting (Annexure-I) and Agenda items of 21st SCOVA meeting (Annexure-II) were taken up for discussion.

5. Action Taken Report (ATR) on the points raised in the 20th meeting of SCOVA (Annexure-I)

Sl. No. 1 and 19 of ATR :

(1)- Issue of Corrigendum PPO for Pre-2006 retirees and also to communicate the amount of pension as well as Family Pension to be revised consequent to the 6th Central Pay Commission to Pre 1.1.2006 pensioners.

(19)- Issue of Revised PPOs for pre and post 2006 retirees-Status thereof

- i) Central Pension Accounting Office has indicated that out of 6.67 lakhs cases of pre-2006 pensioners/family pensioners revised PPOs in respect of 3.06 lakhs cases have been issued. CPAO informed that they are sending e-scrolls of Pensioners to all Ministries/Departments, which will solve the problem of non receipt of Annexure-III.
- ii) As final figures were not available, Department of Telecommunications and Department of Posts were asked to compile data for the cases of pensioners/family pensioners of pre-2006 and take necessary action for their revision by 31st March, 2013.
- iii) Ministry of Railways informed that they have requested pensioners to apply for revision of PPO by making all the data available to them. They informed that they have revised 4.7 lakhs PPOs on receipt of these applications and 6.00 lakhs are pending. The Ministry has been asked to complete the task of issuing revised PPOs by March, 2013 where applications have been received. Simultaneously they should ascertain a mechanism of getting data of the remaining cases and revising PPOs of those who have not applied for revision of PPOs.
- iv) Ministry of Defence informed that they have to cater to the requirement of more than 11 lakh pre-2006 Pensioners. They have revised PPOs of about 5.7 lakh out of them. They also informed that in approximately 8.0 lakh cases, the revision has to be done manually and they have to take additional action for capturing all the data which is available only in physical form. **The Ministry was asked to deploy additional manpower for capturing of data and complete the revision exercise by 30th September, 2013.**

Secretary (P&PW) requested all the organizations/Departments/ Ministries to expedite the same without further delay and update the latest status with the Department of Pension & Pensioners' Welfare.

(Action : CPAO, Ministry of Railways, Ministry of Defence, Department of Posts, Department of Telecom and DOP&PW)

Sl. No. 2 of ATR :

Expediting cases of sanction of secondary family pension with monitoring mechanism at various levels.

The necessary clarifications as decided in the last SCOVA meeting had been circulated to all ministries/departments and associations on 8.12.2011 and the same has been reiterated in September, 2012.

Hence the item is treated as closed.

Sl. No. 3 & 12 of ATR :

(3)- Same fitment benefit to Pre-2006 pensioners as recommended and implemented in respect of serving employees by the VI CPC.

Parity between Past and Future Pensioners.

Stepping up of Pension and Family Pension to 50% and 30% respectively. Extension of new benefits granted to the past pensioner.

(12)- The implementation of orders dated 01.09.2008 read with the orders dated 14.10.08 is not correct for fixation of pension.

With regard to the issue of same benefit to pre-2006 pensioners as given to serving employees by 6th CPC and parity between past and future pensioners, the members were informed that CAT in its judgement on 1.11.2011 had dismissed the issue. With regard to issue of stepping up of pension and family pension to 50% and 30% respectively of the minimum of pay in the payscale, the members were informed that appropriate action in this regard is being taken taken by the government. In view of the above, it has been treated as closed.

Sl. No. 4 of ATR :

A suitable alternative to merger of DR after it reaches 50% in view of VI CPC recommendation against 50% DA/DR merger benefit to ensure revision at reasonable intervals.

It was informed that the issue was taken up with the concerned Ministry for consideration, but the same has not been agreed to by the Government. Therefore, this item may be treated as closed.

Sl. No. 5 of ATR :

Restoration of commuted pension after 12 years.

It was informed that the issue was taken up with the concerned Ministry for consideration, but the same has not been agreed to by the Government. Therefore, this item may be treated as closed.

Sl. No. 6, 7 and 8 of ATR :

Revision of Ex-gratia rates in respect of pre-1986 CPF/SRPF retirees and their families.

- (a) Revision of ex-gratia amount to CPF/SRPF retirees.***
- (b) Uniform rates of DR.***

- (c) ***FMA to ex- gratia beneficiaries***
- (d) ***Ex- gratia to those who voluntarily retired after 20 years of service.***
- (e) ***Ex-gratia should not be less than minimum pension and the same should be effective from 01/01/06.***

(a), (b) and (e) : It was informed that the proposal for increasing the ex-gratia for CPF pensioners so as to bring them at par with SRPF beneficiaries is under consideration.

(c) : Since they are the CPF beneficiaries who are not eligible for CGHS benefits, hence, they are not eligible for FMA as well.

(d) : As regards ex-gratia to those who took voluntary retirement, it was agreed to re-examine the matter in the light of various court judgements

(Action : Ministry of Railways and DOP&PW)

Sl. No. 9 of ATR :

Extension of secondary family pension to dependent widowed daughter-in-law.

In view of the decision of the Government not to grant family pension to a widowed daughter-in-law, the item was closed.

Sl. No. 10 of ATR :

Fixed Medical Allowance to be enhanced to Rs. 1000/- per month w.e.f. 01/01/06.

The Government has not agreed to further enhance FMA beyond Rs. 300/-. Item may be Closed.

Sl. No. 11 of ATR :

Implementation of Web Based Pensioners Portal -

The performance and facilities available under the Web based "Pensioner Portal" was appreciated by the SCOVA members. The Secretary (P&PW) suggested that Ministries/Departments should adhere to the timelines in the redressal of grievances and they should also sensitize the subordinate functionaries to adhere to these timelines. The item may be closed.

(Action : DoP&PW)

Sl. No. 12 of ATR

Merged with Sl. No. 3 above of ATR.

Sl. No. 13 and 16 of ATR :

(13) - The Orders of Ministry of Health reiterating that all the pensioners are at liberty to opt themselves with any of the nearest CGHS hospital/dispensary may be widely circulated. Arbitrary orders dated 01/08/1996 and 01/09/1996 issued by Ministry of Health and Director of CGHS may be withdrawn and the benefit of CGHS facilities be allowed to the pensioners of Department of Post and Department of Telecom as specially provided in the order of the Department of Personnel and Pension.

(16)- (i) *The existing Pensioners of Department of Posts and Telecom covered by P& T Dispensaries are neither considered for treatment of hospitalization facilities nor for Fixed Medical Allowance.*

(ii) *Pensioners falling within the limit of P& T Dispensaries /CGHS Hospitals may be allowed to opt for P&T Dispensaries or drawl of Fixed Medical Allowance.*

It was informed that the issue was taken up with the concerned ministries and the decision to merge 19 dispensaries in 12 cities have been taken in principle. The concerned ministries will inform the exact timelines. In this regard Hon'ble MOS(PP) will take up the issue with the Health Minister. He will also take up the matter with the Health Minister regarding opening of one new CGHS dispensary at Mohali/Panchkula/Chandigarh.

(Action: Ministry of Health & FW,
Department of Posts,
Department of Telecom, DoP&PW)

Sl. No. 14 and 21 of ATR :

(14)-*Early commencement of meeting of National Anomalies Committee to settle all anomalies arising out of 6th central pay commission recommendations.*

(21)-*Same as above.*

In view of the fact that meeting was already conducted by National Anomaly Committee on 5th January, 2012 to 17th July, 2012, the item is closed.

Sl. No. 15 and 27 of ATR :

(15)-*Grant of concessional telephone facilities to retired P&T Employees.*

(27)- *Same as above.*

The Department of Telecom informed that the matter had been referred to a committee which is looking into the financial aspects. Secretary, (Pension) suggested that the decision should be taken by December, 2012. Secretary (Pension), however, desired that the SCOVA members may take up such ministry specific issues separately with the concerned ministry which have no general policy requirements and does not concern all pensioners.

Closed.

Sl. No. 16 of ATR :

Merged with Sl. No. 13 above of ATR.

Sl. No. 17 of ATR :

Inclusion of Representatives of A.I.R.R.F and SCOVA in Railway Hospital Advisory Committees.

The matter is under examination in consultation with Zonal Railways.

(Action : Ministry of Railways)

Sl. No. 18 of ATR :

Withdraw new pension scheme as also the PFRDA Bill from the Parliament.

As this item is beyond the scope of the SCOVA objectives, the item is closed.

Sl. No. 19 of ATR :

Merged with Sl. No. 1 above of ATR.

Sl. No. 20 of ATR :

Revision of Pension/Family Pension of Vth CPC:

Instructions for the same has been issued. Hence, the item is treated as closed.

Sl. No. 21 of ATR :

Merged with Sl. No. 14 above of ATR.

Sl. No. 22 of ATR :

Sanction of House Rent for Association office.

Since necessary provision for providing subsidy towards rent for Office has been provided in the Grant-in-aid under the Scheme Pensioners Portal, item may be treated as closed.

Sl. No. 23 of ATR :

Fixed Medical Allowance

(i) to be enhanced to Rs. 1000/per month w.e.f. 1.1.2006.

Item has already been discussed in para 5.10 of ATR. Item was treated as closed.

(ii) to pensioner residing beyond 2.5 Kms. from dispensary.

It was informed that jurisdiction of a dispensary is decided by its admn. authorities. Department of Pension and Pensioners' Welfare instructions allow Fixed Medical Allowance to pensioners residing outside the jurisdiction of dispensary.

Ministry of Railways explained that the 2.5 Km. limit is laid down by the decision of courts. The members thereafter raised specific issue of RELHS. It was decided that the Ministry of Railways may discuss the issue with the members.

(Action : Ministry of Railways)

Sl. No. 24 of ATR :

CSD canteen facility to Defence Civilian Pensioners.

The Ministry of Defence had not agreed to the proposal, hence it is dropped.

(Action : Ministry of Defence)

Sl. No. 25 of ATR :

Implementation of the Government decision on the recommendations of the Cabinet Secretary's Committee – Revision of PBOR pension to pre-2006 retiree.

In view of the instructions issued by Ministry of Defence in March, 2012, the item was treated as closed.

Sl. No. 26 of ATR :

Anomaly in fixation of pension to DoT employees absorbed in BSNL, who retired between 1.10.2000 and 31.7.2001.

Department of Telecom may re-examine the issue.

(Action : Department of Telecommunication)

Sl. No. 27 of ATR :

Merged with Sl. No. 15 above of ATR.

Sl. No. 28 of ATR :

Payment of pension to postal retirees through banks.

Department of Posts informed that proposal has been sent to the Reserve Bank of India for final clearance. The Department was asked to finalize the issue by 31.12.2012.

(Action : Department of Posts)

Sl. No. 29 of ATR :

Revision of pension of pre 1996 Railway pensioners.

Railway Board was advised to sort out this matter after hearing the representatives of the pensioners associations and the item was closed.

6. Agenda Items for 21st SCOVA meeting (Annexure-II)

6.1 Time bound grievance redressal & real time dissemination of information are the two main ingredients of this novel venture for the welfare of pensioners

The Department of Pensioners and Pensioners Welfare informed that all the Ministries have been issued instructions to redress the grievance as per the timeline prescribed by Department of Administrative Reforms (ARPG). In cases it was not possible to give immediate reply, an interim reply should be given to the applicant. DOP&PW will reiterate these instructions to all Ministries/Departments.

The Railway association pointed out that direct cases which goes to Ministry of Railways should give acknowledgement on the same lines as in respect of cases coming through DoP&PW. This facility is

available in the software CPENGRAMS which can be made use by all Ministries/Departments.

(Action: Ministry of Railways, DOP&PW and other Ministries)

6.2 Dissemination of information in real time :

All the Ministries were requested to update the information available in the website and provide necessary linkage to the websites of Department of Pensioners and Pensioners' Welfare. Ministry of Railway have been asked to regularly update all the instructions for information of Pensioners association.

Representative of the Posts & Telcom Pensioner Association stated that when the circular about enhancement of Dearness relief (DR) for pensioners/family pensioners is issued by Department of Pension & Pensioners' Welfare (DoP&PW) and subsequently pasted on the Pensioner portal Website, the post offices don't take cognizance of it, until a separate circular is issued by the Department of Post on the basis of DoP&PW Dearness Relief circular. This double exercise tantamounts to delay in getting the dearness relief by the pensioners/family pensioners through post offices. During the discussions, Hon'ble MOS(PP) mentioned that, circular on enhancement of Dearness Relief (DR) issued by DoP&PW should be applicable to all offices of the Government of India. In this regard Secretary (P&PW) will take up the issue with Department of Post and Department of Telecommunication

(Action :Ministry of Railways/Ministry of Health & Family Welfare/Ministry of Defence/Department of Personnel & Training/Department of Expenditure/ Department of Financial Services/Department of Telecommunication/ Department of Posts/ CGA/CPAO and DoP&PW)

6.3 Simplification of submission of Life Certificate

The issue of submission of life certificate in any branch of Banks other than the Bank in which the pensioners had their accounts has not been found feasible. However, CPAO was asked to look into the feasibility of submission of life certificate in any of the branches of the same Bank.

(Action : CPAO/Department of Posts/ Department of Telecommunication)

6.4 Simplification for payment of Family Pension in case of illiterate Family Pension.

In view of the number of documents available to the pensioners and also in view of the financial/legal implications of the proposal, the same was not agreed to. The item is closed.

(Action : DoP&PW)

6.5 Nomination facility for Family Pensioners drawing Life Time Arrears:

The Department of Pension and Pensioners Welfare agreed to further examine the proposal.

(Action : Department of Expenditure/ Department of Financial Services/ CGA/CPAO and DOP&PW)

6.6 Review of DCRG-Limit.

The matter has not been agreed to by the Government, hence the item is treated as closed.

6.7 Medical Insurance coverage to Pensioners

The Representatives of Ministry of Health & Family Welfare informed that the proposal has been sent to Planning Commission in 12th Plan and the scheme will be started for obtaining the requisite information.

(Action: Ministry of Health & Family Welfare)

6.8 a) Grievances Committees at the Additional Director (CGHS) Level at Delhi :

Advisory Committees have been constituted at Wellness Centre level which meets regularly to settle the issues at local level itself. Claim day once in a month and Claim Adalat from time to time are held in each zone to settle outstanding reimbursement claims. Detailed instructions to streamline and expedite disposal of Medical Reimbursement Claims have also been issued and the position is being monitored at all levels regularly. As a result of the initiatives taken by the Ministry in this regard, the pendency has been brought down drastically. MOHFW intends to further bring it down through computerization and administrative actions. It was decided that a fix date and time may be prescribed for meeting the pensioners and the same should be put on the website.

b) A similar grievance committee at national level may also be constituted

c) Central Government Health Scheme: Issues at Wellness Centers Bangalore

d) CGHS Dispensary/Wellness Centre at Jammu

e) Opening of three more CGHS Dispensaries, one at Mohali, second at Panchkula and "one more at Chandigarh.

Hon'ble MOS (PP) directed Ministry of Health & Family Welfare to take appropriate action and he will take the matter with Minister of Health & Family Welfare also for empanelment of hospitals to be made better.

(Action: Ministry of Health & Family Welfare)

6.9 Two family pension to widows of reemployed ex servicemen:

The representatives of the Ministry of Defence informed that the same has been approved by the government. Thus, the item is treated as closed.

6.10 Refusal to sanction Family pension to dependent daughters

In view of the fact that legal heir certificate issued by court has been accepted by Ministry of Defence, the item may be dropped.

(Action: Ministry of Defence)

6.11 Widen scope of pension Adalat to include all payment cases & to allow SCOVA members/representative as well as representative of identified Associations to actively participate

It was stated that as the guidelines on Pension Adalats are very clear with clear provisions for participation by SCOVA members, as such the item may be treated as closed.

6.12, 6.13 and 6.14 : 6.12 - RELHS facilities to family pensioners, other than spouse, and to the kids of Divorced & widowed dependent daughters.:

- i) **RELHS facilities to dependent parents ;**
- ii) **On 24th February 2010 during the budget speech Minister for Railways**
- iii) **Separate nominated days for Pensioners/family pensioners for specialist consultation in Rly hospital.**
- iv) **Inclusion of representatives of identified Associations & SCOVA members in Rly Hospital grievance committees.**
- v) ***Smart Card Facility for RELHS beneficiaries***

- vi) RELHS to be open ended scheme**
- vii) Streamlining of functioning of Railway Hospitals**

6.13- Welfare Measures for Railway Pensioners:

- i) Include Pensioners representatives in various Committees.**
- ii) Provision of office accommodation to PENSIONERS Associations**
- iii) Dealing with the Pensioners Associations**
- iv) Allow dependents in Widow passes :**
- v) Provision of passes to family pensioners other than the widow**

6.14- Implementation of the MACP

Ministry of Railways agreed to examine issues on merit in consultation with pensioners associations. In case they have any other grievance they may approach railway authorities.

(Action : Ministry of Railways)

7. Secretary (Pension & PW) also requested the representatives of various Ministries/Departments that non-pensionary issues raised by the Pensioners Associations would be better handled by the concerned ministries/department itself by giving them patient hearing on regular basis.

The meeting ended with a vote of thanks to the Chair.

ANNEXURE – I

21st meeting of the Standing Committee of Voluntary Agencies (SCOVA) held on 27.9.2012 at Civil Services Officers' Institute (CSOI), Kasturba Gandhi Marg, New Delhi.

LIST OF PARTICIPANTS

Sl. No.	Name	Designation
1.	Shri V. Narayanasamy,	Hon'ble Minister of State (Personnel, P.G. & Pensions) as Chairman SCOVA
2	Shri Sanjay Kothari,	Secretary (P&PW) as Convener & Member Secretary, SCOVA

Representatives from Pensioners' Associations

Sl. No.	Name and designation	Organisation
1.	Shri Umraomal Purohit, Secretary Shri S. K. Vyas, Member Secretary	National Council (Staff Side) JCM, New Delhi.
2.	Shri Y. N. Sastry, President Shri V. Rajulingam, General Secretary	All India Retired Railwaymen's Federation, Chilkalguda, Secunderabad
4.	Shri M. S. Narasimhan Shri M. R. V. Nath.	All India Federation of Pensioners' Association, Chennai
5.	Shri Shyam Sunder, General Secretary	Bharat Pensioners' Samaj, New Delhi
6.	Wg. Cdr. Shri R. S. Johar (Retd.), Secretary	Air Force Association, New Delhi.
7.	Shri S. C. Maheshwari, General Secretary	Retired Railway Employees Welfare Association, Gurgaon.
8.	Shri Raj Pal Sharma, President	P&T Pensioners' Welfare Association, Chandigarh
9.	Shri Gurudas S., Secretary Shri Ramanatha Rao S. S., Vice President	Karnataka Central Government Pensioners' Association, Bangalore
10.	Shri Basudeb Sengupta, Shri R. N. Samanta	Federation of Central Government Pensioners' Organization, Kolkata
11.	Shri J. K. Vaid, General Secretary	Central Government Pensioners Welfare Association, Jammu
13.	Shri M. C. Sahu, General Secretary	Central Government Pensioners' Association, Bhubaneswar

Sl. No.	Name and designation	Organisation
14.	Shri M. A. Karlekar, General Secretary Shri Shreepad Deshpande	All India Central Government Pensioners' Association, Pune
15.	Shri Ganesh Prasad, President	Jharkhand Pensioners' Kalyan Samaj, Ranchi

Representatives from other Ministries/Departments

1.	1. Shri Suresh Kumar Seth, Adviser (IR)	Ministry of Railways
	2. Dr. D. P. Pande, Exe. Dir. Health(P)	Ministry of Railways
	3. Shri P. P. Sharma Exe. Dir. Estt.-G	Ministry of Railways
	4. Sh. Sanjay Lavania, Exe. Dir. Fin. (Estt.)	Ministry of Railways
	5. Shri Prashant Mishra, Exe. Dir. (PC)	Ministry of Railways
	6. Rajiv Kishore ED/ERP	Ministry of Railways
	7. S. Banerjee, DD/CMC-II	Ministry of Railways
	8. Ashutosh Garg, DDE(W)III	Ministry of Railways
2.	1. Ms. A. S. Laxmi, JS (ESW)	Ministry of Defence
	2. Shri Harbans Singh, OSD	Ministry of Defence
	3. Shri Upendra Sah, Jt. CGDA	Ministry of Defence
3.	1. Dr. M. Lal, AD, CGHS (HQ)	Ministry of Health & Family Welfare
	2. Shri V. P. Singh, Dy. Secy.	Ministry of Health & Family Welfare
	3. Shri Jai Prakash, Under Secretary	Ministry of Health & Family Welfare
4.	1. Shri L. K. Meena, Director	Department of Financial Services
	2. Smt. Surinder Kaur, Under Secretary	Department of Financial Services
5.	1. Shri V. K. Singh, Director	Department of Expenditure
	2. Jitendra R. Gaikwad, Section Officer	Department of Expenditure
6.	1. Ashok Kumar, Dy. Secretary (JCA)	Department of Personnel & Training
7.	1. Shri P. Ahilan, ADG(Pension)	Department of Posts

Sl. No.	Name and designation	Organisation
8.	Shri S. S . Singh, DDG (PG)	Department of Telecommunication
9.	1. Smt. Vandana Sharma, Chief Controller (Pension)	CPAO
	2. Dr. Dilip Kumar, CA	CPAO
	3. Dalish Jadhav, Dy. CA	CPAO
10.	1. Shri S. K. Jana, Addl. CGA	CGA
	2. Shri Manmohan, Jt. CGA	CGA
Officers of Department of Pension & Pensioners' Welfare		
1.	Shri Sanjay Kothari, Secretary	DOP&PW
2.	Smt. Tripti P. Ghosh, Director (PP)	DOP&PW
3.	Shri K. K. Mittal, Director (PW)	DOP&PW
4.	Smt. Sujasha Choudhury, Deputy Secretary (P)	DOP&PW
5	Shri Amitabh Dwivedi, Under Secretary -D	DOP&PW
6.	Shri N. Mohan Ranganathan, Under Secretary -B	DOP&PW
7.	Shri S. P. Kakkar, Under Secretary –G	DOP&PW
8.	Smt. Deepa Anand, Under Secretary -C	DOP&PW
9.	Shri D. K. Solanki, Under Secretary –E and Coord.	DOP&PW
10.	Shri S. K. Makkar, Under Secretary-A	DOP&PW
11.	Shri T, C. Varghese, Section Officer-F	DOP&PW
12	Shri P.S.Ray, Section Officer	DOP&PW
13.	Shri Surender Kymar, Section Officer	DOP&PW
14	Smt. Harjeet Kaur, Section Officer	DOP&PW