

RB-1748  
स/Sl.No.....  
नांक/Date... 16/8/17  
अक्षर/Initial.....

1144  
16/8/17

(33)

भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड RAILWAY BOARD)

CCM  
DRMS  
म.प्र. (G.M.)  
सचिव/Secy.  
न्यायसूत्र/पं.स.  
10/8  
दिनांक/Date

No.TC II/2910/2017/Flexi fare-Modification New Delhi, dated 20.08.2017

ECOR

The General Managers (Commercial),  
All Zonal Railways.

Managing Director/CRIS,  
Chanakyapuri, New Delhi

Cs/Paes  
Alo Ha

**Sub: Provision of modification of ticket booked on Privilege Ticket order (PTOs) in Rajdhani, Shatabdi & Duronto trains**

Para 20 of the Railway Passengers (Cancellation of Ticket and Refund of Fare) Rules, 2015 stipulates that when any person has purchased a ticket on any concessional order or privilege ticket order and is waitlisted for reservation in any train, he shall be entitled to avail of the same ticket for reservation in any other train on the same date or any other date without losing the benefit of concessional fare. After introduction of flexi fare the facility of modification of tickets in Rajdhani type trains was disabled.

- 1.1 It was brought to notice that due to above said provision, that in case the status of tickets issued on the authority of PTO/concession orders (which are valid for one journey) remains waiting list after preparation of chart, the concession order/PTO gets wasted and the PTO/concession holder has to get a fresh PTO/concession order issued.
2. The matter has been examined and it has been decided that since in case of trains in flexi fare, waiting list tickets are issued on maximum fare, the facility of modification of tickets booked on PTO/concession order should be permitted in Rajdhani type trains as per provisions of para 20 of the Railway Passengers (Cancellation of Ticket and Refund of Fare) Rules, 2015 mentioned above.
3. The above shall be implemented with effect from 15.08.2017.
4. Necessary instructions may be issued to all concerned accordingly.

16/8/17

(Vikram Singh)  
Director Passenger Marketing  
Railway Board