

Central Public Information Officer (RTI),  
Railway Board,  
Rail Bhawan, New Delhi – 110001.

Sub : Information under RTI Act, 2005.

1. The undersigned hereby requests for supply of the following information under RTI Act, 2005 Regarding: UMID (Unique Medical Identity Card)

2. Description of Information :

1. Copies of Orders issued by the Railway Board regarding the following:
  - 1.1 Procedure for Applying for UMID (Unique Medical Identity Card) by Pensioners & Family Pensioners.
  - 1.2 Copies of Orders Reg, Last Date for applying for UMID:
    - a) For serving Employees
    - b) For Pensioners & Family Pensioners
  - 1.3 Procedure for applying for UMID “Off-Line” by Pensioners & Family Pensioners who are RELHS Optees but do not know Computer or do not have access to the Computer & those living in small towns & villages;
  - 1.4 Procedure for getting OPD or IPD Medical Treatment or referral etc. by Railway Beneficiaries who are unable to get UMID after the last date for issue of UMID;
  - 1.5 Procedure for issue of Medicines for Chronic Diseases for those who are getting FMA but are entitled for getting Medicines for Chronic Diseases - as per Board's orders thereon issued vide Railway Board's letter No. 2006/H/DC.
  - 1.6 Copies of Noting, Orders & correspondence by the Railway Board in respect of the issues raised by the Railway Senior Citizens Welfare Society (RSCWS) in its Memorandum to CRB vide No. RSCWS/HO/CHD/Memo RB/2019-11 Dated: 18<sup>th</sup> June, 2019 (Copy attached) Reg: UMID (Unique Medical Identity Card) Scheme – Request for simplification of procedure to help those with no access to Computers or do not have the expertise to get it online.

2. In case the subject matter or any of the information is held by / related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority with an intimation to the undersigned (Section 6(3) of RTI Act).

3. Further it is submitted that the information may please be supplied by Email to my Email ID: [harchandan\\_chd32@yahoo.co.in](mailto:harchandan_chd32@yahoo.co.in) OR by Registered / Speed Post

Encls: i) Rs. 10/- by Postal Order No. \_\_\_\_\_

ii) Copy of the Memorandum to CRB (Cited above)

Dated -----

Yours truly,

(Jaspal Singh)

Flat No. 1043 (First Floor),  
Sector 45 B, Chandigarh – 160047.



## RAILWAY SENIOR CITIZENS WELFARE SOCIETY

(Estd. 1991, Regd. No. 1881 – Under Registration of Societies Act)

H.O 32, Phase- 6, Mohali, Chandigarh -160055

Email : [rscws1991@gmail.com](mailto:rscws1991@gmail.com) (M: 9316131598, 836045258, 9569631598)

Website: <http://rscws.com> Quarterly Journal: "Pensioners' Rail Sampark"

AFFILIATED TO BHARAT PENSIONERS' SAMAJ (BPS)

IDENTIFIED BY DOP&PW - UNDER PENSIONERS' PORTAL GOVT. OF INDIA

MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES) (GOI)

DEDICATED TO THE  
CAUSE OF PENSIONERS  
SINCE 1991

N.P. Mohan, EX CE WR  
Chairman, RSCWS  
1023, Sector 15-B,  
Chandigarh-160015  
(Ph: 0172 2772875, M: 9417870544)  
Email: [npmohan34@gmail.com](mailto:npmohan34@gmail.com)

O. S. Dogra, Ex. CME NR  
President, RSCWS  
E-62, GH-3, MDC-5,  
Panchkula-134114  
(Ph: 01722556453, M: 9357556453)  
Email: [omrama4439@gmail.com](mailto:omrama4439@gmail.com)

Harchandan Singh, Ex-SSE NR  
Secretary General, RSCWS  
32, Phase-6, Mohali-160055  
(M: 9316131598, 836045258)  
Email : [rscws1991@gmail.com](mailto:rscws1991@gmail.com)  
[harchandan\\_chd32@yahoo.co.in](mailto:harchandan_chd32@yahoo.co.in)

No. RSCWS/HO/CHD/Memo RB/2019-11

Dated: 18<sup>th</sup> June, 2019

Shri Vinod Kumar Yadav,  
Chairman,  
Railway Board,  
Rail Bhawan, New Delhi-110001.

Dear Sir,

**Subject: UMID (Unique Medical Identity Card) Scheme – Request for simplification of procedure to help those with no access to Computers or do not have the expertise to get it online.**

**Ref: Railway Board's letter No. 2018/Trans Cell/Health/Medical Card Dated 8-6-2018 and 6-4-2019**

We appreciate your initiative for introducing Digitalization of Identification for medical facilities by replacing the Medical Cards with UMID (Unique Medical Identity Card). This will be a great help for Railway employees and other beneficiary Pensioners and their dependents to avail medical facilities in any of the medical Units of the Railways across India.

2. As per the details for implementation of the UMID as enlisted in the Users' Manual & Orders issued by some of the Zonal Railways, all Railway employees, concerned Pensioners and their Dependents (RELHS Beneficiaries) are required to get their existing Medical Cards cancelled online, get themselves Registered online for UMID on the UMID Portal and then apply online for UMID, with a lot of data and information along with copies of the requisite documents and then get their UMID online and its SMART Card from the Personnel Branch later on.

3. a) All this online work requires expertise in Computer Operations besides a focused attention on each of the features involved in the process.

3. b) It may be mentioned that a very large majority of Pensioners and many serving employees (especially those from Group C & D) reside in remote areas. They do not have any access to Computers; and even those who have access to Computers, do not have the expertise to get registered and apply for the UMID online.

4. Some other problems faced by those applying for UMID online, are enlisted below as the same need to be addressed to avoid difficulty to old aged Pensioners:

- a) There is no provision in the UMID Portal & its Smart Card regarding supply of Medicines for Chronic diseases for those getting FMA - as per Board's orders thereon issued vide Railway Board's letter No. 2006/H/DC JCM dated 12-10-2006;
- b) The caption before the Buttons at the Bottom of Page 1 needs to be modified as: "Particulars of Spouse, if alive OR other Dependents" with link to next related Page, for more clarity and to avoid inadvertent omission of the Spouse or other Dependents;
- c) Difficulty is experienced in uploading large number of requisite Documents & Photos, due to inadequate provision for uploading the same.
- d) Extremely short period of 15 days to about a month was allowed for lakhs of employees and Pensioners to Register and Apply for UMID online by the 4 Zonal Railways (SCR,

SWR, SECR & NER) which had issued the notification for UMID in May, 2019. Notification could not even reach majority of the Beneficiaries so far. (What about other zonal Rlys?)

e) Turning of Photos upside down etc. with no remedy provided in the system.

5. It is, therefore, requested that:

A) Options may be given to the Beneficiaries regarding Applying for UMID as under:

Option 1: To either Register & Apply for UMID online; OR

Option 2: To apply for the same on a prescribed Application Form with requisite Documents & a nominal fee; and Railways getting the UMID prepared by an appropriate agency like CRIS etc. - to help those with no access to Computers or inadequate expertise thereof so that they can also get their error-free UMID to bring in the desired uniformity expeditiously.

B) Zonal Railways may please be asked to send a copy of Notification regarding UMID to allowing the above said Options to concerned Pensioners (RELHS Beneficiaries) along with copy of Off-line Application for UMID for submission either online or to the Personnel Branch / Welfare Inspectors etc..

C) Following modifications in the UMID Portal may please be got made so as to address the problems mentioned in Para 4 above:

i) Inbuilt provision for supply of Medicines for Chronic diseases for those getting FMA - as per Board's orders issued vide letter No. 2006/H/DC JCM dated 12-10-2006;

ii) Modification of caption before the Buttons at the Bottom of Page 1, as: "Particulars of Spouse, if alive OR other Dependents" with link to next related Page, for more clarity and to avoid inadvertent omission of the Spouse or other Dependents;


iii) Adequate provision to upload large number of documents & clarity in the Instructions about loadable size of Documents or to be loaded as Zipped or compressed Docs.

D) Adequate time (of 3 to 6 months) to Register and Apply for UMID online or otherwise.

E) Existing Medical Card may please be allowed to continue till the UMID SMART CARD is handed over to the concerned Beneficiaries by the Personnel / Pension Branch, to meet with the exigencies in the intervening period.

With regards,

Yours truly,



(Harchandan Singh),  
Secretary General, RSCWS

*Copy for information & favourable consideration to:*

- i) Member Staff, Railway Board, Rail Bhawan, New Delhi-110001
- ii) Director General Railway Health Services, Railway Board, Rail Bhawan, New Delhi-110001
- iii) Executive Director, Transformation Cell, Railway Board, Rail Bhawan, New Delhi-110001
- iv) Secretary Establishment, Railway Board, Rail Bhawan, New Delhi-110001