

**No.1/20/2011-P&PW (E) (Vol. IV)**  
**Government of India**  
**Ministry of Personnel, P.G. & Pensions**  
**Department of Pension & Pensioners' Welfare**

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Khan Market, New Delhi  
Dated: 14<sup>th</sup> November, 2012

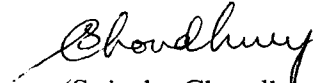
**OFFICE MEMORANDUM**

**Sub:** Revision of PPOs of pre-2006 pensioners/family pensioners – use of e-scroll for retrieving information from Banks - reg.

The undersigned is directed to state that Annexure III has been used to obtain information from Banks for revision of PPOs of pre-2006 pensioners/family pensioners. It is seen that getting information from Banks is fraught with difficulties. Secondly, the Annexure III sent by the banks are in many cases incomplete to the extent that the calculation details are not available for evaluation by the PAOs and as such the Annexure is being used largely to confirm the existence of the pensioner/family pensioner and to link him/her with the current paying branch.

2. The Central Pension Accounting Office (CPAO) has suggested that e-scroll data, which is being received in CPAO from most of the banks may be used and the problems indicated above may be solved. The e-scroll contains 13 fields of information such as Name of the pensioner, PPO number (New)/ PPO number (old), name of the Ministry, PAO code, bank name, BSR code, Account number, pension category, basic pension, DR, Additional Pension, Month of Pay and date of transaction. These fields may be useful for the purpose of revision of PPOs of pre-2006 pensioners/family pensioners. Another utility of e-scroll is that it may be used to eliminate invalid pensioners/family pensioners.

3. It is seen that the e-scroll is a factual and useful source of information of the pensioners/family pensioners. Therefore, it is recommended that e-scroll may be accepted for retrieving information for revision of PPO, in addition to Annexure III. Ministry of Railways, M/o Defence and Departments of Posts and Telecommunications (for pensioners receiving their pension through banks) are also requested to use e-scroll sent by the Banks in addition to Annexure III (Annexure IV in case of Defence pensioners) for the purpose of retrieving relevant information of such pensioners/family pensioners in case of whom Annexure III/IV are not made available by the Banks.

  
(Sujasha Choudhury)  
Deputy Secretary

All Ministries/Departments of the Govt. of India.

Copy to CPAO w.r.t their I.D. No. Tech/AnnexureIII/E-Scrolls/12-13/627, dated 5/11/012