 <p>DEDICATED TO THE CAUSE OF PENSIONERS SINCE 1991</p>	<p align="center">RAILWAYS SENIOR CITIZENS WELFARE SOCIETY (Estd. 1991, Regd. No. 1881 – Under Registration of Societies Act) Head Office: 32, Phase- 6, Mohali-160055 WEBSITE www.rscws.com IDENTIFIED BY DOP&PW GOVT. OF INDIA - UNDER PENSIONERS' PORTAL MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES)</p>	
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<p>No. RSCWS/HO/CHD/Memo/RB-Med/2021-8</p>		<p>Dated: 25-06-2021</p>

The Chairman & Chief Executive Officer,
Railway Board,
Rail Bhawan, New Delhi – 110001.

Dear Sir,

Subject: Validity of RELHS -97 Medical Cards for treatment in Empanelled & Railway

Hospitals to Railway Pensioners who have not yet been able to get their UMID Cards - **SOS**

Ref: i) Railway Board's Letter No. 2018/TransCell/Health/ CGHS Dated 28.12.2020 & 15.06.2021

ii) RSCWS Memorandum No. RSCWS/HO/CHD/Memo/RB-Med/2020-16 Dated: 30-12-2020 to DGRHS

1. Railway Pensioners are facing serious problems in getting Medical treatment in Emergency in Empanelled Hospitals in cases where they have not yet been able to get their UMID Cards generated or not yet issued due to lack of knowledge / expertise of Computer or due to Administrative delays, non-uploading of Revised PPOs on ARPAN as per orders on 7th CPC or due to other reasons or omissions in uploading of Data on UMID Portal etc.

2. Recent orders of the Railway Board issued vide letters dated 28-12-2020 & 15-6-2021 cited above, even while simplifying the system for Cashless Medical treatment in emergency in empanelled hospitals, have also created serious problems due to unjust provision that only UMID & CTSE cards shall be treated as proofs of identity for treatment by the empanelled hospitals.

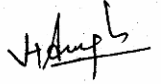
3. There is no mention about the existing RELHS Cards in the said orders nor as to how those RELHS Card holders will be treated in cases where they have not yet been able to get their UMID Cards for reasons mentioned in Para 1 above. Thousands (or possibly lakhs) of Railway Beneficiaries will get deprived of the treatment in emergency due to this ambiguity in the said orders. It is a great injustice and a violation of the provisions of the RELHS wherein the optees are to get the cashless treatment in emergency or on reference by the AMO in specialized empanelled hospitals. Pensioners have paid for joining the RELHS. It is, therefore, expected of the Railway administration to issue the UMID Cards to replace the existing RELHS Card and the optees cannot be left in lurch to fend for themselves to generate UMID Cards of their own.

4. It is, therefore, requested that all General Managers may please be advised that:

i) Till UMID cards are issued to the Pensioners, RELHS – 97 Medical Cards along with any other ID Card like Pensioners' ID Card or along with any other proof of being a Railway Beneficiary may please be allowed as a valid proof of identity for getting cashless treatment in empanelled hospitals in emergency or on Referral by the AMO.

ii) Divisional & Extra- Divisional Offices be advised to launch special drive to issue UMID Cards to all Railway Beneficiaries / RELHS optees by holding special camps and opening special counters in the Divisional & Extra Divisional Offices and on all Stations where Railway Hospital & Health Units are located.

Yours truly,



Harchandan Singh,
Secretary General, RSCWS

Copy for information & early favourable action to:

- i) Member Staff / DG (HR), Railway Board, Rail Bhawan, New Delhi – 110001
- ii) DG RHS, Railway Board, Rail Bhawan, New Delhi – 110001
- iii) Secretary (Establishment), Railway Board, Rail Bhawan, New Delhi - 110001