RAILWAY SENIOR CITIZENS WELFARE SOCIETY

(Estd. 1991, Regd. No. 1881 – Under Registration of Societies Act),

Website http://www.rscws.com; Quarterly Journal: *"*Pensioner's Rail Sampark*"*

IDENTIFIED BY DOP&PW - UNDER PENSIONERS' PORTAL GOVT. OF INDIA

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No. RSCWS/CHD/Med/2025-27 **Dated: 14-12-2025**

The Principal Chief Medical Director, **cmd@nr.railnet.gov.in**
Northern Railway,
Baroda House,
New Delhi.

Subject: Provision of Cashless Medical Treatment Facilities for Railway Pensioners Residing in the Tri-City (Chandigarh–Mohali–Panchkula) at PGIMER/CHD, GMCH-32/CHD ,GMSH-16/CHD, Govt. Hospital Sector-6 Panchkula & Other Government Hospitals in the adjoining areas.

Reference:
1. Our previous letter No. RSCWS/CHD/MEDICAL/2025-6 dated 28-05-2025
2. Press Release, Ministry of Health & Family Welfare, dated 27-06-2023
3. CGHS Office Order No. EV(9) PGI-MS/MA-10-A/2023/MSNVR 3022 dated 08-07-2023
4. Ministry of Health & Family Welfare letter F. No. 28016/61/2023-PMSSY-V (E.O. 8220644) dated 04-09-2023

Respected Sir,

On behalf of the Railway Senior Citizens Welfare Society (RSCWS), we wish to draw your kind attention to the urgent and long-pending requirement for extending cashless medical treatment facilities to Railway pensioners and their dependents residing in the Tri-City region of Chandigarh, Mohali, and Panchkula and adjoining areas.

A significant number of retired Railway employees have permanently settled in this region. However, despite the availability of world-class medical institutions such as PGIMER Chandigarh, GMCH Sector-32, GMSH Sector-16, and Government Hospital Sector-6 Panchkula, Railway pensioners continue to face considerable difficulty in availing cashless treatment due to the absence of tie-ups or empanelment under RELHS/NR medical arrangements.

1. Justification & Supporting Government Instructions

The following government communications clearly emphasize the extension of medical care facilities and empanelment of government institutions for cashless treatment of Central Government beneficiaries:

a) MoHFW Press Release dated 27-06-2023

The Ministry emphasized strengthening access to government healthcare institutions for Central Government beneficiaries, encouraging wider empanelment and facilitating cashless treatment.

b) CGHS Office Order No. EV(9) PGI-MS/MA-10-A/2023/MSNVR 3022 dated 08-07-2023

This order enabled CGHS beneficiaries to obtain cashless treatment at PGIMER Chandigarh, setting a clear precedent for similar arrangements for other central government schemes, including Railway medical beneficiaries.

c) MoHFW Letter F. No. 28016/61/2023-PMSSY-V dated 04-09-2023

The Ministry approved the inclusion of various government hospitals under schemes enabling cashless or reimbursement-based treatment for eligible beneficiaries, with directives to facilitate ease of access. These communications collectively support and justify the extension of such cashless arrangements for Railway pensioners, on par with CGHS beneficiaries.

2. Request for Approval of Cashless Medical Facilities

In view of the above, and as reiterated in our previous representation (under reference 1 above), we earnestly request that Northern Railway may kindly:

1. Initiate empanelment / MOU arrangements with PGIMER Chandigarh, GMCH Sector-32, Chandigarh, GMSH Sector-16, Chandigarh, Government Hospital Sector-6, Panchkula and other major government institutions in the Tri-City.
2. Enable Cashless Treatment for Railway pensioners under RELHS/NR Medical, through Direct payment mechanisms, or Tie-up arrangements followed by settlement of bills by the Railway administration.
3. Issue necessary policy instructions and coordinate with respective hospital administrations to operationalize the facility at the earliest.
4. Provide a status update regarding action taken on our letter dated 28-05-2025.

3. Hardship Faced by Pensioners

Due to the absence of cashless facilities, elderly pensioners are forced to:
Travel long distances to Northern Railway health units or empaneled hospitals outside the Tri-City,
Face financial strain during emergency or life-threatening medical situations,
Bear out-of-pocket expenditure and prolonged reimbursement delays.
Given their age and health conditions, this situation is extremely distressing and needs immediate resolution.

We sincerely request your kind intervention so that the above government hospitals may be formally empanelled and cashless treatment facilities be granted at the earliest in the interest of Railway pensioners' welfare.

Yours Sincerely,

(G.P. Singh)
Secretary General/RSCWS

Copy to:
The Principal Executive Director Health, New Delhi pedhealth@rb.railnet.gov.in

He is requested to issue suitable instructions in this matter to Northern Railway; otherwise we apprehend poor or sluggish approach by N Rly to our repeated requests.

Secy. Genl.