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RAILWAYS SENIOR CITIZENS WELFARE SOCIETY(RSCWS)

(ESTD 1991, REGD NO.1881- UNDER REGISTRATION OF SOCIETIES ACT)

WEBSITE: WWW.RSCWS.COM; QUARTERLY JOURNAL: PENSIONERS' RAIL SAMPARK

AFFILIATED TO BHARAT PENSIONERS' SAMAJ (BPS)

FORMER MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES)

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No. RSCWS/CHD/Medical/2025-10		Dated: 26.06.2025

U R G E N T

CMS, N Rly, Divisional Hospital, Ambala Cantt

cmsambala97@gmail.com

Sub:

Delay by N Rly/UMB in issuing referral approval for emergency treatment at Max Hospital, Mohali.

Ref: (i) This office letter No. RSCWS/CHD/Med/2025/07 dated 10.06.2025

(ii) Your letter No. 140/MED/Mukat Hospital CHD/UMB/2025, dtd 11.06.2025

This is regarding the case of Rly pensioner Sh Jagmohan Singh Ahluwalia with UHID No. 105078.


Vide our letter under reference, it was requested that referral for emergency treatment be conveyed by Divl Hospital Ambala, to the treating empanelled hospital within 24 hours, as specified under HQ instructions, so that the patient's attendants are not forced to deposit cash in advance for the emergency treatment and wait for its refund much later on.

The patient's attendant has again informed that "his father (Jagmohan Singh Ahluwalia) was again admitted to Emergency of Max Hospital because of Pus Infection on 24.06.2024 in Max Mohali, but the approval for same is still awaited.

In case the timely approval is not accorded again we would need to deposit the entire amount and wait for refund from Max Hospital Mohali at the time of discharge".

As per HQ instructions, in case of emergency admission, the referral approval has to be conveyed within 24 hours. But this is not being done. Either you deny the referral or convey the approval in time, so that the patient's attendants have not to face the harassment in getting timely treatment in the empanelled hospital.

Kindly tighten up the system in your hospital for the needful.


(T S KALRA),
Chairman/RSCWS

Copy to: DRM/UMB, PCMD/N Rly HQ Office, Gurdip 110@gmail.com