

RAILWAYS SENIOR CITIZENS WELFARE SOCIETY

CHANDIGARH, PANCHKULA & MOHALI

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IDENTIFIED & RECOGNISED BY MINISTRY OF PENSION & PENSIONERS' WELFARE (DOP&PW)

N.P. Mohan, Ex CE/WR
President, RSCWS
1023, Sector 15-B Chandigarh -160015
(Ph: 2772875, 9417870544)
Email: npmohan34@gmail.com



Harchandan Singh,
Secretary General, RSCWS
32, Phase 6, Mohali-160055
(Ph. 0172 2228306, 09569631598)
Email :
harchandan_chd32@yahoo.co.in

No. RSCWS/ HO / DRM/2017-9

Dated: 2-5-2017

Divisional Railway Manager,
Northern Railway DRM Office,
Ambala Cantt. - 133001

Dear Sir,

Subject: Medical & Health Care Problems for Railways Pensioners & Employees in Tricity of Chandigarh, Panchkula & Mohali.

Reference: CMS Ambala Letter No. 66-Med/RELHS/UMB/2016 Dated 30-6-2016

We earnestly request you to resolve the following persisting problems of nearly 7500 Railway Beneficiaries - including nearly 1000 Pensioners and their dependents at Chandigarh, Panchkula & Mohali. These problems continue to persist even after upgrading of the Lock-Up Dispensary to Health Unit by the Railway Board.

This is causing much hardship to the patients - especially the old age Pensioners and their spouses – in spite of having served the Railways during long years of service and in spite of having paid for joining the RELHS-97 from their hard earned money.

1. Non-attendance by deputed Doctor & Non filling up of Vacancies of Doctor & Para-Medical Staff in Health Unit CHD

- a) 2 Posts by Doctor - either on regular or Contract basis. No Doctor has attended at the Health Unit CHD since 21-3-2017 till date 1-5-2017) Patients travel from long distances from Chandigarh, Panchkula and Mohali or even beyond even on 2 nominated days each week and are put to serious inconvenience, harassment and misery in old age on finding no doctor at the Health Unit. This is causing serious health care problems and threat to life of patients.
- b) 1 post of Pharmacist, 1 Dresser, 2 Attendants (One Male & one Female) are lying vacant causing further inconvenience to patients.

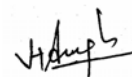
2. Amenities required to be provided by the Electrical & Engineering Departments:

- a) Replacement of old & dilapidated Water Cooler in the Health Unit CHD
- b) Provision of Water Purifier in Health Unit CHD to avoid health hazard for patients
- c) Electric Connection to Health Unit CHD from the supply line of the Station to avoid break downs and economy.
- d) Provision of Dressing Room, Store Room and Toilet facilities in the Health Unit CHD for the Patients & Staff.

3. Provision of Mobile Medical Van or “Lock-Up Dispensary” at or near Mohali Station by deploying at least a Pharmacist from HU CHD, to collect copies of prescriptions and to supply the Medicines prescribed by Specialists or Railway Doctors for Chronic problems to the old Patients especially those residing in South Chandigarh, Mohali and beyond as the existing Health Unit is too far away beyond the Railway station towards Panchkula.

4. Streamlining of system for Reference of of Patients to Empanelled Hospitals at Chandigarh as per Patience Convenience and as per "Patient Friendly" Policy defined by the Railway Board vide its letter NO. 2005 / H / 6-4 / POLICY-II DATED 31.01.2007 Reg: Reimbursement of medical expenses - procedure of disposal.
5. Streamlining & transparency of System Approval of Cases admitted in Empanelled Hospital in Case of Emergency as per orders of the Railway Board issued.
6. a) Augmentation & streamlining of Diagnostic facilities in NR Health Unit for tests prescribed by the Specialists or Railway Doctors.
b) Empanelment of reputed diagnostic centres in the tricity for specialised diagnostics.
- 7) Supply of Medicines prescribed by the Specialists – streamlining of system for Local Purchase and procurement of Medicines to cut short delays in reaching the patients and check on supply of non-standard medicines.

Yours truly,



(Harchandan Singh),
Secretary General, RSCWS.

Copy for information and favourable action to:

- i) CMS, Northern Railway Divisional Hospital, Ambala Cantt. – 133001
 - ii) Sr. DPO, Northern Railway Divisional Office, Ambala Cantt. – 133001
 - iii) DSE, Northern Railway Divisional Office, Ambala Cantt. – 133001
 - iv) Sr. DEE(G), Northern Railway Divisional Office, Ambala Cantt. – 133001
- With a request to help the aged Patients and other Railway Beneficiaries in and around Chandigarh by providing the requisite facilities for Health Care as cited above.