

RAILWAYS SENIOR CITIZENS WELFARE SOCIETY

CHANDIGARH

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IDENTIFIED & RECOGNISED BY MINISTRY OF PENSION & PENSIONERS' WELFARE (DOP&PW)

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No. RSCWS/ HO / RB/2016-8

Dated: 06-06-2016

- i) Chairman Railway Board, Rail Bhawan, New Delhi - 110001.
- ii) Member Staff, Railway Board, Rail Bhawan, New Delhi - 110001.
- iii) Financial Commissioner, Railway Board, Rail Bhawan, New Delhi - 110001

Dear Sir,

Subject: 1. Single Window Service for Railway Pensioners as for other CG Pensioners
2. Digitalization of PPOs, access to status of PPOs & Pension of Railway Pensioners
3. Redressal of Grievances with Grievance Registration facility and its status to Railway Pensioners

- Reference: i) CPAO OM No. CPAO/IT&Tech/Single Window Service/2016-17/38 dated 17-5-2016
(copy attached)
- ii) Railway Board's OM No. F(E)III/2008/PN1/12 Reg. Revision of Pension of Pre-2006 Pensioners as per 6th CPC Dated: 1-9-2008
 - iii) Railway Board's OM No. F(E)III/2008/PN1/12 Dated 11-2-2013, - Providing that the minimum revised pension w.e.f. 24-9-2012, shall in no case, be lower than 50% of the sum of the minimum of pay in the pay band and the grade pay thereon corresponding to the pre-revised pay scale from which the pensioner had retired
 - iv) Railway Board's OM No. F(E)III/2008/PN1/12 Dated 31-7-2015 - Providing that the minimum revised pension w.e.f. 1.1.2006, shall in no case, be lower than 50% of the sum of the minimum of pay in the pay band and the grade pay thereon corresponding to the pre-revised pay scale from which the pensioner had retired); and
 - v) Railway Board's OM No. F(E)III/2008/PN1/12 Dated 6-4-2016 Reg: Delinking of revised pension from qualifying service of 33 years.

CPAO has informed all concerned - vide its letter cited above that CPAO is in the final stage of developing a single window service for Central Civil Pensioners providing them access to pension process status and all the required information about their Pension & revision details, also providing for Grievance Registration facility and its status to pensioners.

Provision of similar Single Window Service is very humbly and earnestly sought for the Railway Pensioners – especially keeping in view the following problems faced by them:

1. Revised PPOs of many of the Pre-2006 Pensioners of Railways, have not yet been issued even after the lapse of eight years since the orders for implementation of Sixth Pay Commission were issued on 1-9-2008 nor for the subsequent modifications thereof, issued vide OMs dated 11-2-2013, 31-7-2015 & 6-4-2016 as cited above, as per orders of the DOP&PW and directions of various courts on the related issues.

2. Even though the Railways had claimed in a recent meeting, held on 10-3-2016, of JCM Staff Side with Secretary Pension, that all Pre-2006 Pensioners had been issued the Revised PPOs, but the ground reality is that many of the Pre & Post-2006 Pensioners have not yet been issued the Revised PPOs as per original orders of the Railway Board issued vide OM dated 1-9-2008 – what to talk about the subsequent orders issued vide OMs Dated 11-2-2013, 31-7-2015 & 6-4-2016.

3. Considerable period of time has elapsed since the issue of Railway Board's OMs dated 1-9-2008, 11-2-2013, 31-7-2015 & 6-4-2016 cited above. Non-issue of Revised PPOs is causing serious financial loss and hardship to the Pensioners concerned.

4. a) Pension Disbursing Authorities (PDA) Banks are not paying the Revised Pension in the absence of Revised PPOs from the Pension Sanctioning Authorities (PSAs).

b) Additional Pension is especially not paid by the Banks in the absence of Revised PPOs, to those above 80 years of age as per Government orders.

5. Many of the PDA Banks are unduly recovering heavy amounts from the Pensioners and Family Pensioners for alleged over payments made to them or to the deceased Pensioners.

6. No notice or intimation is ever given to the Pensioners or Family Pensioners, either by the PDA Banks or PSA, about the reasons of un-due recoveries from the Pension or for the less payment thereof – in spite of repeated queries by the old pensioners.

7. There is no transparency in regard to the short or less payment of Pension and Family Pension or recovery for alleged over payment thereof.

8. All this is causing serious financial loss, hardship & harassment to the Pensioners concerned.


9. Orders on implementation of Seventh Pay Commission Report are now likely to be issued any time. This will create a lot of rush of work in all the offices concerned regarding implementation of Seventh Pay Commission. As such, the pending cases of Revision of Pension as per Sixth CPC vide OMs cited above, will get further ignored and delayed thereby accentuating the misery of the affected Pensioners.

10. It is, therefore, requested that:

- i) Single Window Service be developed for Railway Pensioners as for other Central Government Pensioners; access to status of PPOs & Pension of Railway Pensioners; and provision for Registration facility and its status to Railway Pensioners.
- ii) Early & Time-Bound issue of all outstanding Revised PPOs as per orders on Sixth Pay Commission - as amended vide OMs dated 1-9-2008, 11-2-2013, 31-7-2015 & 6-4-2016; and
- iii) Digitalization of all PPOs (Pension Pay Orders) of Railway Pensioners may please be got done and placement thereof on the Website of the Railways under Single Window Service.

With regards,

Yours truly,



(Harchandan Singh),
Secretary General, RSCWS.